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### **Development of the 24/7 Nursing Provision**

In line with Mountbatten's plans and ambition for patients at the end of life from within our local communities to have more options, better support and care at the right time in the optimal care setting, Mountbatten Hampshire are pleased to announce that the Mountbatten Care Co-ordination Centre Line based at Mountbatten Hospice in West End will operate 24 hours a day, 7 days a week, 365 days a year from 16 May 2021. Alongside this there will be a 24/7 community nursing service provision to respond to calls for advice, support, symptom control and nursing care.

Mountbatten are experts in end-of-life care provision with many years of providing specialist and general end of life and bereavement support across Southampton City and West Hampshire as well as on the Isle of Wight. The implementation of 24/7 services will help to ensure that patients can stay in their own homes for as long as possible and die at home where that can be made possible. Families can call for support at any time of the day or night enabling them to better cope with caring for their loved one at home. Mountbatten also runs an extensive bereavement support service, and therefore will also be better placed to provide bereavement support for family and friends that will need those services.

Access to this service for patients and their families is via the Mountbatten Care Co-ordination Centre on **02382 548860**

Yours Sincerely

**Suzi Graves**  
**Consultant Nurse**

### **Living, dying, remembering**

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