

Feedback from the WHCCCG CQC inspector on the presentation part of the inspection:

Our local CQC inspector has fed back the following:

- Many practices are going over the 30 min presentation time (90 min at one practice)
- They are considering timing the presentation and stopping the speaker and asking to get sent the presentation to read later
- Different speakers would be good, rather than just one person speaking for 30 min +
- They like the idea of practices using scenarios to get information across, rather than lots of bullet points especially if this is the same as the PIR document
- Short recent background, not entire history
- Try not to double up with PIR keep presentation down to 30min
- Use it as a quick introduction to what is going to be seen
- The presentation is a good time to highlight:
 - Challenges and what the practice is doing to address/mitigate them (more evidence can be given later)
 - Good/Outstanding work but that this all has to be backed up with evidence

Useful links

[QCQ - What does a good opening presentation look like?](#)

[CQC Site Visits: GP Practices](#)