# Arden and Greater East Midlands Commissioning Support Unit

# **Clinical Systems Training**















## Latest updates

Welcome to the December issue of our Clinical Systems Training newsletter. In this monthly publication we will share updates, hints and tips on clinical systems as well as details of forthcoming training opportunities.

#### **Knowledge Bites**

Unfortunately November's Knowledge Bites session was cancelled due to sickness. It will now be taking place on Tuesday 10<sup>th</sup> December at 12:30 and will be covering GP Connect Appointment Checker. The link to join the session can be found here

#### **SystmOne**

TPP have released the Pathology Auto Review Rules Engine, to reduce the amount of time doctors will need to spend manually reviewing results. A guide can be found <u>here</u>



### Hints and tips

**EMIS – Arriving Patients** 

Users can right click an appointment to **change the slot status.** However, a quicker way to do is use one of the keyboard shortcuts; A – Arrived, S – Send In, W – Walked Out, C – Cancel, D – DNA, Q – Quiet Send in, L - Left



# SystmOne – Communications Annexe

The Communications Annexe can help streamline your team's communication with patients. TPP have released a series of short videos showing how to get the most out of the functionality. You can view them here



#### **EMIS – Care Record Filter**

You can search a patient's care record using a variety of different criteria, including staff names and roles, by using the **Filter** function. Simply select Filter from the ribbon, select an area of the record to search and then use one of the options such as **Clincal Code** or **User.** 



## Training availability and booking

We run regular training for new starters – on both EMIS and SystmOne – that is tailored to the person's role, including whether or not they are a prescriber.

Click here to find available sessions for new starters

We still have availability on the following bespoke training sessions this month. Email us for more details.

Tue 3 <sup>rd</sup> Dec	Thurs 12 <sup>th</sup> Dec	Tues 17 <sup>th</sup> Nov
SystmOne	EMIS Clinical	Intro to S1
Admin New	New Starter	Optimisation
Starter (AM)	(AM)	(PM)



**Did you know...** We have an annual Clinical Systems Training Prospectus, if you would like a copy please contact our team on the email below

