

Invitation from
Professor Bola Owolabi
Director – National Healthcare Inequalities
Improvement Programme, NHS England

To attend a national community languages deliberative event

The session will explore access to and provision of translation and interpreting services in the NHS and how they can be improved to ensure equitable and timely access.



4th
December
9.30am - 1.00pm

On MS Teams and
hosted by NHS SCW

This event is part of a wider programme of work commissioned by NHS England Healthcare Inequalities programme and led by NHS South, Central and West to develop an NHS improvement framework that provides actionable steps for commissioners, health-care providers, clinicians, and suppliers to drive improvement in access to and quality of services.

Central to our approach is engagement with multiple NHS stakeholders providing and commissioning patient facing services, and patients who rely on translation and interpreting services in their interaction with the NHS.

At the event, we will share findings from insights gathered over the course of our engagement. This includes a national survey, focus groups, and a literature review.

Why do we need you?

As key stakeholders in the translation and interpreting space, we value your rich insight and knowledge to ensure that themes highlighted through our research reflect the reality of your experience.

What is in it for you?

Attending our event will provide you with the opportunity to make a real difference to the communities you serve. Getting this framework right requires co-production with NHS professionals, service users, and providers of translation and interpreting services. Your thoughts, opinions and reflections will help to shape the final framework.

Please confirm your attendance by confirming the Teams meeting invitation.