

Primary Care Review Programme

Our team attended the TARGET event for Primary Care



- Our team attended the TARGET (Time for Audit, Research, Governance, Education and Training) event for Primary Care, held at the Holiday Inn Eastleigh on 26th September 2024.
- It was a great opportunity to meet and network with our Southampton Primary Care colleagues including GPs, nurses, pharmacists and AHPs.
- We had a stand to share and promote the work of our Primary Care Review Programme - you can read more about the programme and our outcomes [here](#).



Left to right: Annemarie Aburrow (Primary Care Engagement Coordinator), Charlotte Ayres (Operational Lead for Central Locality), Chris Horan (Primary Care Development Manager), Ann Palmer (Consultant Nurse), Kathryn Bowden (Primary Care and INT Coordinator)

We spoke to **a quarter** of delegates about our Programme

Feedback from attendees

- Lots of interest in our [Complex Care MDTs](#). The event was a great way to further promote these MDTs with primary care colleagues keen to share the information across their practices, promote engagement and attendance at these meetings.
- Lots of interest in [SBAR](#), with those we spoke to not aware of the training package we've produced. Many were keen to do the training and explore ways of adopting the SBAR approach as part of their day to day practice.
- A few conversations about how referral processes sometimes feel disjointed. A key component of our Programme is building on integrated working and developing a more streamlined approach to patient care.
- A few EMIS practices highlighted IT barriers and the flow of patient information. We are actively exploring processes around third party sharing and read only access as part of our communications workstream.