

11 October 2024

Dear Colleagues

You may have noted a larger than normal volume of patient letters being received via DocMan in the past week. Firstly, accept our apologies for the volume as a result of an update of our electronic systems. Having undertaken a review of these letters with the governance team, we can confirm that there are no urgent actions for any patients. There are very few patients that may require minor GP action, e.g. routine bloods, and we shall contact your practice individually to limit your time in reviewing all letters. The letters are therefore for information only if the patients attends and can be filed without further action is required.

Once again, on behalf of CHEC, please accept our apologies for the inconvenience and adding to your already significant workload. Please don't hesitate to contact myself via email at Rachel.w@chec.uk or via phone on 07368369073 for any further queries or questions.

Yours Sincerely,



Rachel Watkinson – Head of Contracts, CHEC