



Does your patient need an ambulance?

Call the Hampshire healthcare professional line for inter-hospital transfers and emergency or urgent transport to hospital.

 **0300 123 9806**

(The healthcare professional line is not for use by members of the public).

LEVELS

1

Immediately life-threatening

Cardiac arrest, anaphylaxis, life threatening asthma, obstetric emergency, airway compromise and cardiovascular collapse

RESPONSE TIME WITHIN

7

Minutes

2

Emergency admissions or transfers

Sepsis with NEWS2 score ≥ 7 , M.I., CVA, acute abdomen, acute ischaemic limb, acute pancreatitis, major gastrointestinal haemorrhage and overdose requiring immediate treatment.

RESPONSE TIME WITHIN

18

Minutes

3

Urgent admissions

Urgent admission to hospital. Examples may be patients who require urgent investigations to inform ongoing care

RESPONSE TIME

1 OR 2

Hours

4

Non-emergency admissions

Admission to hospital by ambulance for ongoing care but do not need to be managed as an emergency

RESPONSE TIME WITHIN

4

Hours

Please note: You will be asked clinical questions about the patient's condition. In a life-threatening situation or an emergency request, the attending clinician must make the call to ensure accurate information is provided. Where delegation is unavoidable, the caller must be able to answer basic triage questions about the patient's condition.

When booking Level 3 & 4 transports you will be asked if the conveyance is suitable for a Twin Emergency Care Assistant (TECA) crew. TECA crews can transport patients who do not require clinical intervention on route.