



CSU Collaborative
Partnership of Commissioning Support Units

GP Practices can view the performance of their PCN

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Purpose

- The purpose of this document is to outline the functionality changes in CQRS by setting out the visibility rules for a GP practice in relation to the performance of their PCN.
- GP practices should be able to view/generate reports for their PCN so that they can review the performance of their PCN.
- This functionality allows practice users who are members of a PCN to view data for their PCN.
- Practice users can view the data for their PCN by running a PCN Achievement report.

The topics covered are as follows:

- Viewing a 'PCN achievement report' as GP user.
- Details needed to run 'PCN Achievement' report.
- Generating the 'PCN Achievement' report.
- Viewing 'PCN Achievement' report by drilling down into three levels
- What GP user can view regarding PCN relationships in previous and current financial year.

Viewing a 'PCN achievement report' as GP user

How to view PCN Achievement report as GP user?

Practice users can view PCN Achievement report by logging in as GP user and following below steps:

- Go to reports tab.
- Then go to achievement tab.

The screenshot displays the NHS Calculating Quality Reporting Service (CQRS) interface. At the top, the NHS logo is followed by the text 'Calculating Quality Reporting Service'. To the right, there are links for 'My Tasks & Messages', 'My Account', and 'Last Accessed: 19/07/2023', along with a 'Sign Out' button. A 'Welcome,' message is followed by a search box and an 'Update' button. Below this is a navigation menu with tabs for 'Home', 'Participation Management', 'Data Submission', 'Achievement', 'Reports', 'Administrative Tasks', and 'Help'. The 'Reports' tab is selected. Underneath, there is a sub-menu with 'Achievement', 'Participation Management', 'Data Entry', 'Declarations', and 'Administrative'. The 'Achievement' sub-tab is active, showing a list of report options under the heading 'Run a Report'. The 'PCN Achievement' option is highlighted with a red box. Other options include 'Achievement Summary', 'Annual Activity Summary', 'Avoiding Unplanned Admissions', 'Bulk Achievement Export', 'Personalised Care Adjustment/Exception/Exclusion', and 'Service Provider Population'. Below the list is a section titled 'Previously Run' with a table header containing 'Select All', 'Name', 'Status', and 'Date'. The table content shows 'You have no previously run reports'. At the bottom right, there is a 'View: 10' dropdown menu.

Details needed to run 'PCN Achievement' report

How to enter details needed to run report?

The options available include the relevant financial year, the quality service, a dropdown to search for PCN to generate a report on, an achievement date dropdown and finally a dropdown to select the format that the user would like the report generated in.

After clicking on the 'PCN Achievement' report displayed on the achievement tab, the GP user will be taken to the next page where the user can enter the details needed to run the report.

This page displays the dropdowns that the GP user will select/ enter in order to view/ generate reports in relation to their PCNs.

The screenshot shows the 'PCN Achievement' report configuration page in the NHS Calculating Quality Reporting Service. The page includes the following elements:

- Financial Year:** A dropdown menu set to '2022/2023'.
- Quality Service:** A dropdown menu set to 'Network Contract DES 2022/23'.
- Select PCN(s):** A search section with a dropdown for 'Org ID', a search input field, and a 'Search' button. Below this is a table with columns for 'Org ID', 'PCN Name', and 'Parent Organisation Name'. The table is currently empty.
- Achievement Date:** A dropdown menu set to '31/03/2023', marked with a red asterisk as a required field.
- Report Format:** A dropdown menu set to 'Format for Screen/Printing', also marked with a red asterisk as a required field.
- Run Report:** A yellow button at the bottom of the form.

Additional details from the screenshot include the NHS logo, 'Calculating Quality Reporting Service' title, user navigation links (My Tasks & Messages, My Account, Last Accessed: 19/07/2023, Sign Out), a 'Welcome,' message, and a main navigation menu with tabs for Home, Participation Management, Data Submission, Achievement, Reports, Administrative Tasks, and Help. The 'Reports' tab is currently selected.

Generating the 'PCN Achievement' report

How to generate the report?

After entering all the details needed to run 'PCN Achievement' report and selecting run report, the user will be taken to the report downloading page.

This page will display the report under a 'Previously Run' table. The user will have the option to click on the report to download it or select the report and delete it if the user wishes to re-run the report.

The screenshot displays the NHS Calculating Quality Reporting Service (CQRS) interface. The top navigation bar includes the NHS logo, the service name, and user information such as 'My Tasks & Messages', 'My Account', 'Last Accessed: 20/07/2023', and 'Sign Out'. A 'Welcome,' message and an 'Update' button are also present. The main navigation menu has 'Reports' highlighted. Below this, a sub-menu shows 'Achievement', 'Participation Management', 'Data Entry', 'Declarations', and 'Administrative'. The 'Run a Report' section lists several report options, with 'PCN Achievement' being the focus. The 'Previously Run' section features a table with the following data:

Select All	Name	Status	Date
<input type="checkbox"/>	PCN Achievement-NCD2223-31/03/2023	New	20/07/2023 07:33:51

A 'Delete' button is located below the table, and a 'View: 10' dropdown is in the bottom right corner.

Viewing 'PCN Achievement' report by drilling down into three levels

How is the PCN achievement report displayed in the first level?

This first level will allow the user to view the performance of their PCN regarding the quality service they have generated a report on at the first level.

When viewing the 'PCN Achievement' report, the first level page will display the totals for the Achieved, Maximum and Forecast Pounds and points.

Clicking on the service name will take the user directly to the next level. In the snapshot below, the service name "Network Contract DES 2022/23" would be clicked.

The screenshot shows the NHS Calculating Quality Reporting Service interface. The header includes the NHS logo, the service name 'Calculating Quality Reporting Service', and user information: 'Welcome', 'Last Accessed: 19/07/2023', and 'Sign Out'. The main content area displays a report titled 'Report - PCN Achievement-NCD2223-31/03/2023'. Below the title is a navigation bar with 'Page 1 of 1' and buttons for 'Save', 'Print', and 'Export'. The report details include 'PCN Achievement Report' for 'NCD2223', with a 'Report Run Date' of '19/07/2023' and 'Page 1 of 1'. The report parameters are: Service Provider ID, Service Provider Name, Achievement Date (31/03/2023), and List size. The data is presented in a table with the following columns: Service Name, Achieved Points, Achieved Pounds, Maximum Points, Maximum Pounds, Forecast Points, and Forecast Pounds. The row for 'Network Contract DES 2022/23' is highlighted with a red box.

Service Name	Achieved Points	Achieved Pounds	Maximum Points	Maximum Pounds	Forecast Points	Forecast Pounds
Network Contract DES 2022/23	515.84	£80,512.22	989.00	£161,545.42	358.20	£51,983.32

How is PCN Achievement report displayed as user drills down to second level?

After clicking on the relevant quality service name, the user will be taken to the second level where a new report will display all indicators, inputs, parameters, current achievement and forecast points. This level shows all indicators within a service in one output.

This display allows for a download of useable data over all the indicators shown in the report. This display of data over all the indicators is also consistent with the design of the GP Practice PCN Performance Report.

NHS Calculating Quality Reporting Service

Welcome, Last Accessed: 19/07/2023 [Sign Out](#)

Report - PCN Achievement Indicator Report

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Report Run Date: 19/07/2023

PCN Achievement Report
NCD2223

PCN ID :
PCN Name :
Parent Organisation :
Achievement Date : 31/03/2023
List Size :

Indicators		Inputs							Parameters				Adjustments		Current Achievement				Forecast				
Indicator	Group	Numerator	Denominator	Base Year Numerator	Base Year Denominator	Counts	PCA	Exclusions	Year	Patients in Set	Minimum Threshold	Maximum Threshold	Improvement Minimum Threshold	Improvement Maximum Threshold	Available Points	PCN Prevalence	Prevalence Adjustment	List size Adjustment	Points	Pounds	Performance	Improvement Performance	Points
NCD001	PC01	529	5502				79				0.008	0.012			20.00			1.11	8.00	£1,796.55	0.006178		0.00
NCD002	VI01	4335	4988				2042	48371		4688	0.8	0.88			40.00	0.088853	0.67	1.11	40.00	£5,027.88	0.928932		40.00
NCD003	VI01	1810	2015				2241	50825		2015	0.87	0.9			88.00	0.0370564	0.55	1.11	87.54	£10,863.33	0.982203		74.88
NCD004	VI01	482	487				690	53904		487	0.45	0.82			14.00	0.0086565	0.75	1.11	14.00	£2,335.48	0.948853		14.00
NCD005	HI01	190	219				13	54549		219	0.0	0.8			38.00	0.0048278	0.87	1.11	38.00	£5,918.40	0.8875799		0.00
NCD010	HI01	50045	55081								0.81	0.95			45.00			1.11	31.83	£7,038.87	0.908571		0.00
NCD011	CVDD1	1158	2117				805	52159		5885	0.25	0.5			71.00	0.1100934	0.76	1.11	71.00	£12,059.80	0.8470005		84.24
NCD012	EHCH01	181	0				0			0	0.3	0.85			18.00	0	0.00	1.11	0.00	£0.00			0.00
NCD013	EHCH01	0	181				0	54900		181	0	8			13.00	0.0033286	0.80	1.11	0.00	£0.00	0		0.00
NCD014	ES01	4933	12189							12189	0.44	0.35			27.00	0.2241779	0.49	1.11	10.59	£1,141.75	0.4047092		25.11
NCD015	CVDD1	6020	55081	5655	54511									35.00			1.11	11.88	£2,851.63		0.0053596		0.00
NCD017	ES01	242387.51	11291							2940	22.1	18.0			44.00	0.0540719	0.82	1.11	0.79	£1,239.29	21.48732		2.34
NCD018	EHCH01	118	181				0	54900		181	0.8	0.88			18.00	0.0033286	0.80	1.11	0.00	£0.00	0.8519337		0.00
NCD019	SMR01	112	181				0	54900		181	0.44	0.82			9.00	0.0033286	0.80	1.11	8.94	£1,166.99	0.8187845		0.00
NCD025	ACCD1	1189	8708								0.059	0.19			44.00			1.11	25.03	£5,559.29	0.1385411		24.83
NGR101	CVDD1	853	1237				174	53870		1237	0.48	0.58			31.00	0.0227507	0.82	1.11	31.00	£4,235.99	0.8895715		31.00
NGR102	CVDD1	129	204				12	54855		204	0.2	0.48			18.00	0.0037919	0.71	1.11	18.00	£2,853.30	0.8323929		18.00
NGR103	CVDD1	501	550				38	54493		550	0.7	0.95			99.00	0.0101155	0.55	1.11	55.68	£5,863.01	0.9106091		25.46
NGR104	CVDD1	43	460					54821		460	0.20	0.35			99.00	0.0084802	0.55	1.11	0.00	£0.00	0.9934783		0.00
NGR105	RESP01	1100	1672				501	53008		1672	0.21	0.9			31.00	0.0289119	0.48	1.11	0.00	£0.00	0.8997455		0.00
NGR106	RESP01	281	1933					53148		1933	0.25	0.15			22.00	0.0355514	0.59	1.11	22.00	£3,888.01	0.1455999		22.00
NGR107	SMR01	6	6					50076		6	0.85	0.9			4.00	0.0001104	0.45	1.11	4.00	£369.34			1.00
NGR108	SMR01	216	228					54853		228	0.85	0.9			4.00	0.0041933	0.88	1.11	4.00	£903.52	0.9473584		0.00
NGR109	SMR01	52	58					55025		58	0.75	0.9			4.00	0.0010299	0.72	1.11	4.00	£939.29	0.9285714		1.49
NGR110	SMR01	125	127					54954		127	0.75	0.9			4.00	0.0023358	0.93	1.11	4.00	£829.24	0.984252		2.53
NGR111	SMR01	31	988				45	54388		988	0.5	0.75			13.00	0.0122867	0.55	1.11	0.00	£0.00	0.0484072		0.00
NGR112	CAND1	292	369				2	54764		369	0.4	0.8			22.00	0.0067888	0.74	1.11	21.52	£3,548.28	0.7813279		12.54
NGR113	ACCD1	86	55081											27.00			1.11	0.00	£0.00	0.0015813			0.00
NGR114	SMR01	197	738				19	54324		738	0.44	0.82			28.00	0.0135732	0.82	1.11	0.00	£0.00	0.2896377		0.00

The groups under the indicator heading in the PCN Achievement report pertain to the clinical areas that the indicators belong to.

How is PCN Achievement report displayed as user drills down to third level?

When clicking on the indicator ID of any indicator in the second level, (in this case NCD002) the user will be taken to the third level where there is a further granular view of the data for the selected indicator which will display all details and adjustments.

NHS Calculating Quality Reporting Service

Welcome, Last Accessed: 19/07/2023 [Sign Out](#)

Report - Achieve Sum Ind2-U39686-NCD2223-VI01-31/03/2023 ?

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Report Run Date: 19/07/2023 **Achievement Report** Page 1 of 2

NCD2223 - PAYMENT - NCDHID - VI01 **NCD002**

Service Provider Id:
 Service Provider Name:
 Parent Organisation:
 Achievement Date: 31/03/2023

Description:
 Percentage of patients aged 65 years or over who received a seasonal influenza vaccination between 1 September 2022 and 31 March 2023.

Upward/Downward	Summary	Detail	
	Numerator	4335	Lowest Points 0
	Denominator	4,668	Highest Points 40
	Output Points	40.00	Lower Threshold 0.8
			Higher Threshold 0.88
			Trend Direction Upward
			Num/Den 0.929

Simple Conversion	Summary	Detail	
	Input Points	40.00	Pounds Per Points 200.00
	Output	8,000.00	

List Size Adjustment	Summary	Detail	
	Input Pounds	8,000.00	Type National
	Adjustment	883.94	CRP 54.372
	Output	8,883.94	Average List Size 48,962.03

PCN Patient Set Adjustment	Summary	Detail	
	Input Pounds	8,883.94	Type National
	Adjustment	-3,856.08	Patient Set Patients Aged 65+
	Output	5,027.86	Number of Patients in Set 4,668.00
			CRP 54.372.00
			Average Prevalence 0.151097
			Prevalence 0.085853
			Prevalence Factor 0.565949

What GP user can view regarding PCN relationships in previous and current financial year

How is data displayed for GPs that have more than one PCN relationship in the previous year?

This snapshot shows the display of the report of a GP with more than one PCN relationship. The user can view both PCN relationships in the preceding year but can only select one PCN relationship at a time that the user wants to run report on.

GP users that have more than one PCN relationship within a previous financial year are able to view achievement reports relating to those PCNs where the user runs the report for the preceding financial year.

The screenshot displays the NHS Calculating Quality Reporting Service (CQRS) interface. The top navigation bar includes the NHS logo, the service name, and user options like 'My Tasks & Messages', 'My Account', and 'Sign Out'. The main navigation menu has tabs for Home, Participation Management, Data Submission, Achievement, Reports, Administrative Tasks, and Help. The 'Reports' tab is active, and the sub-menu shows 'Achievement', 'Participation Management', 'Data Entry', 'Declarations', and 'Administrative'. The 'Achievement' sub-tab is selected.

The main content area is titled 'PCN Achievement' with a help icon and a link to 'Select Parameters'. A note indicates that an asterisk (*) denotes a required field, and there is a link to 'Back to Achievement Reports'. The form includes the following fields:

- Financial Year:** A dropdown menu set to '2022/2023'.
- Quality Service:** A dropdown menu set to 'Network Contract DES 2022/23'.
- Select PCN(s):** A section with a 'Search by:' dropdown set to 'Org ID' and a 'Search' button.
- Table of PCNs:** A table with columns for 'Org ID', 'PCN Name', and 'Parent Organisation Name'. It lists two PCNs: 'U88877 Davishire PCN' (selected) and 'U00088 South Peale PCN'.
- Achievement Date:** A dropdown menu set to '31/05/2022'.
- Report Format:** A dropdown menu set to 'Format for Screen/Printing'.
- Run Report:** A large yellow button at the bottom.

The table data is as follows:

Org ID	PCN Name	Parent Organisation Name
<input checked="" type="radio"/> U88877	Davishire PCN	NHS Davishire ICB- 88Z
<input type="radio"/> U00088	South Peale PCN	NHS South Peale ICB- 81L

How is data displayed for GPs that have more than one PCN relationship in the current year?

GP users that have more than one PCN relationship within the current financial year are able to view the report relating to the current PCN that the GP user is a member of. The below snapshot shows the display of the report of a GP with more than one PCN relationship in the current financial year.

The screenshot shows the NHS Calculating Quality Reporting Service (CQRS) interface. The page title is "Calculating Quality Reporting Service" with the NHS logo. The user is logged in as "Welcome," and the last accessed date is 19/07/2023. The navigation menu includes Home, Participation Management, Data Submission, Achievement, Reports (selected), Administrative Tasks, and Help. The sub-navigation menu includes Achievement (selected), Participation Management, Data Entry, Declarations, and Administrative. The main content area is titled "PCN Achievement" and includes a "Select Parameters" section. The parameters are: Financial Year: 2023/2024; Quality Service: Network Contract DES 2023/24; Select PCN(s): Search by: Org ID (selected), with a search box and a "Search" button. A table displays the search results for PCNs:

Org ID	PCN Name	Parent Organisation Name
U00088	South Peale PCN	NHS South Peale ICB- 81L

The table has a "View: 10" dropdown. Below the table, the "Achievement Date" is set to 30/04/2023, and the report format is "Format for Screen/Printing". A "Run Report" button is at the bottom.

Where the user that has more than one PCN relationship in the current financial year runs the PCN Achievement report, the user will only be allowed to view its current PCN relationship and can select it to generate a report for that relationship.