

Upcoming N365 Projects in HIOW

Hampshire, Southampton & Isle of Wight ICB are currently working towards a new strategy for Primary Care and PCN sites across the estate to benefit from available cloud-hosted technologies. By doing so, will work towards a serverless estate and to mitigate upcoming Cyber constraints this autumn.

This move will draw on the benefits of flexibility and increased collaboration for practice users by removing the physical boundaries of access to data on local servers. This optimises the investment into cloud-hosted products such as N365 (Office 365 for the NHS) and NHSmail.

The need for a local onsite servers is now redundant technology, saving the ICB funds which can be prioritised on effective strategies moving forwards. EMISweb practices will still retain a server at the main sites for Spoke Services. A few projects are planned over this financial year to enable this which will affect your practice.

More information will be available in the coming months from the Trusted Technology Projects & Programmes Team, however some Frequently Asked Questions are attached which may help.

Practice Data Migration Project

- Migrate all practice shared data and user data into the N365 NHSmail platform.
- This will include PCN data if it is stored on GP Practice servers.
- Shared data will be accessible via Teams or SharePoint.
- User data will be accessible via OneDrive.
- Training and guidance will be available to all practice staff.
- Proof of Concept completed successfully, pilots completed by early June. All other practice deployments to commence beginning of June and are expected to complete by the end of the financial year.
- Practices will need 6 weeks to plan and prepare, prior to data migration.
- A custom Migration Portal has been developed by Trusted Technology to assist practices and provide central repository for resources and guidance – <https://portal.xhiow.nhs.uk>
- Multi Factor Authentication (MFA) enabled to enhance security.
- Opportunity for practices and users to start undertaking data 'housekeeping' in preparation.
- Benefits include increased access outside the practice boundaries and enhanced collaboration through N365 application features.

Outlook Attached Email Archives (PST Files)

- Practice/PCN user PST Files (email archives) currently reside in user folders attached to outlook and need to be relocated. A list of user PSTs will be provided.
- NHSmail has online archives to store these archived emails.
- Guidance will be provided for users who wish to relocate these, as part of data migration project.
- Access to PSTs will be removed once all other user data has been migrated, practice have 6 weeks throughout data migration process to manage this transfer.
- Users are to transfer PST file data into these online archives if they wish to retain access to these emails and content.
- Moving data into the N365 platform will remove reliance on local servers and aid the overall strategy needed to decommission the servers and mitigate the Server 2012 end of support cyber risk

Practice 3rd Party Application Relocation

- Remote sites surveys have been completed across all practice servers to identify applications (dictation, accounting, payroll, ECG, Spirometry etc) and services which need relocating before the servers at main and branch sites can be decommissioned.
- Trusted Technology (TT) will contact practices as part of the project to inform them of cloud-hosted options available and will provide onsite engineering to assist.
- Moving applications to a cloud-hosted product will enhance practice accessibility and business continuity.
- If practices are looking to renew any software, they should look for cloud-hosted products and use software approval process for guidance. Guidance will be provided by the TT Projects
- Servers cannot be decommissioned until all data and applications have been relocated – support from practices to achieve this is imperative to meet the cyber deadlines in October and avoid disruption at Practices.

Server Decommissioning

- Work will also mitigate cyber risk in October, when Server 2012 Operating System running at practices goes end of support with Microsoft.
- EMISweb servers running Server 2012 need to be upgraded before October 2023 and left in place to run Spoke Services. Applications and data will need to be relocated to remove this reliance.
- TPP sites will have data and applications relocated before servers are then decommissioned.
- Branch servers will be removed across all sites – tests for EMISweb sites have been completed to support this.

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The ICB and Trusted Technology thank you in advance for your support with these upcoming projects.



Trusted Technology Partnership
Project & Programmes Team



Hampshire, Southampton & Isle of Wight ICB
Digital Primary Care Team



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