

Role of General Practice Teams in Supporting Patient Access to Treatments for Covid-19

The Hampshire and Isle of Wight COVID Medicine Delivery Unit (CMDU) provides eligible patients antiviral COVID-19 treatment in their homes.

There is no expectation for GP Practices or secondary care teams to assess and treat patients.

From Tuesday 27th June the NHS will no longer automatically contact patients about treatments after reporting a positive COVID-19 test result.

Access to the CMDU is changing and now patients will be able to self-refer:

Step 1

Patient tests positive for covid-19 (LFT or PCR) and belongs to one of the 'highest risk clinical subgroups'.

Step 2

- a. Patient self-refers to the COVID-19 Medicines Delivery Unity (CMDU) either
 - i. Online via: <https://phlgroup.co.uk/cmdu>
 - ii. Or by phoning: 03300 587080
- b. Accurx text messaging template is available to send patients who present to Primary Care

Step 3

Patient is contacted within 24 hours and clinically assessed for treatment if appropriate.

The CMDU is open 9am to 5pm, 7 days a week

Please do not refer patients to 119 for assessment and treatment.

119 teams only provide patients with lateral flow tests.

Information for clinicians and patients within HIOW is available at:

www.hantsiowhealthandcare.org.uk/your-health/covid-19/hampshire-and-isle-wight-covid-medicine-delivery-unit-cmdu-service