

Patient information factsheet

Changes to adult blood test (phlebotomy) services

We have made some changes to our adult blood test (phlebotomy) services. You will now need to book an appointment before you come in for a blood test.

How can I book an appointment?

You can now book, cancel and amend blood test appointments online. The online booking system is easy to use, and you can choose to have your blood test at a date, time and location that is convenient for you.

You can make an online appointment by visiting: **https://patientbooking.uhs.nhs.uk** or by scanning the QR code below:



If you cannot make an appointment online, you can call **023 8120 4877**. This phone line will be open Monday to Friday, 9am to 5pm.

Blood test services and opening times

Southampton General Hospital, C level, South Laboratory Block Monday to Friday: 8am to 4.45pm

Lymington Hospital Monday to Friday: 7.30am to 5pm

Romsey Hospital Tuesday: 9am to 3pm Friday: 9am to 3pm Saturday: 9am to 1pm

Please bring your blood form with you to the appointment, as we may not be able to print it for you.

www.uhs.nhs.uk

Will I still be able to have a walk-in appointment?

Walk-in appointments are no longer available at any site. Please book ahead for a blood test appointment.

What about the blood test service for children?

Children's blood tests are by appointment only. This has not changed.

Children's blood tests are available at:

Southampton General Hospital, Butterfly Room, C level

Monday, Tuesday, Wednesday: 8.15am to 4.45pm Thursday: 10am to 4.45pm

To book an appointment for a child's blood test, please telephone us on **023 8120 2024** (Monday, Tuesday, Wednesday: 8.15am to 4.45pm; Thursday: 10am to 4.45pm).

Young people aged 16 and 17 can visit the adult blood test service instead if they prefer. They will need to book an appointment (see above) and bring their form with them.

Useful links

Information about children's blood tests: www.uhs.nhs.uk/for-visitors/southampton-childrens-hospital/childrens-services/ childrens-outpatient-department/childrens-blood-tests

For a translation of this document, or a version in another format such as easy read, large print, Braille or audio, please telephone 0800 484 0135 or email patientsupporthub@uhs.nhs.uk

For help preparing for your visit, arranging an interpreter or accessing the hospital, please visit **www.uhs.nhs.uk/additionalsupport**

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