**Online proxy access application pilot**

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We are pleased to launch a pilot scheme for an online proxy access application, that lets patients apply for proxy access digitally. The proxy can request access to a patient’s GP online account to book appointments, order repeat prescriptions, or view their GP medical record.

To take part, you must use either the EMIS Web or TPP SystmOne clinical system. Our guidance on the [online proxy access application service](https://digital.nhs.uk/services/nhs-app/proxy-pilot/?key=fWOLaWBqqRFxdM6HPrvhkLHtYYgh8w949LEkBRIwXdPEXNW8bjhQXTqMFz7XFfyK) has more information about the pilot and criteria.

**Get involved**

Please [complete this short form](https://forms.office.com/Pages/ResponsePage.aspx?id=kp4VA8ZyI0umSq9Q55Ctv3XAroGA2sJAp9bfo1P-VpVUNlJDTVZTT0tPNlJaQkY0MTJPMVZNQzZDVS4u) to register your interest in taking part in the pilot.

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 The aim of this pilot is to:

* make the process of proxy access easier for both patients and general practice staff
* reduce the workload of general practices

We are looking for general practices to take part in this pilot and help us improve the process of requesting proxy access online. We’ll provide you with materials and training to help you promote and manage this new service.

We aim to launch this pilot in May 2023. It will run for the following four months.

We understand how busy you are, so your participation in this pilot would be greatly appreciated.

**Benefits of taking part**

This pilot will reduce administrative tasks by:

* verifying the proxy’s identity through NHS login
* reducing the need to interpret handwriting
* matching both the proxy and patient to their Personal Demographic Service (PDS) records, making it easier to find them in your clinical system

This pilot will benefit your patients by:

* helping them get support with their healthcare
* saving them having to visit their GP surgery to fill out a proxy application