#### **VoiceAbility**

## **Busy People**

The results of our annual health check survey



October 2022

#### What we found out...



51 people answered our survey.
Most people (78%) think their GP surgery knows about their learning disability.



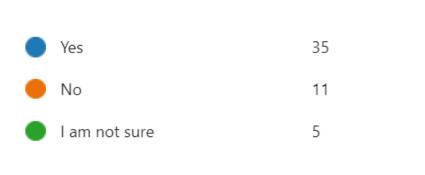
The chart shows us that 6 people think their surgery doesn't know. 5 people are not sure.



## Most people (69%) know they can have an annual health check.



2. Did you know you can have an Annual Health Check once a year?





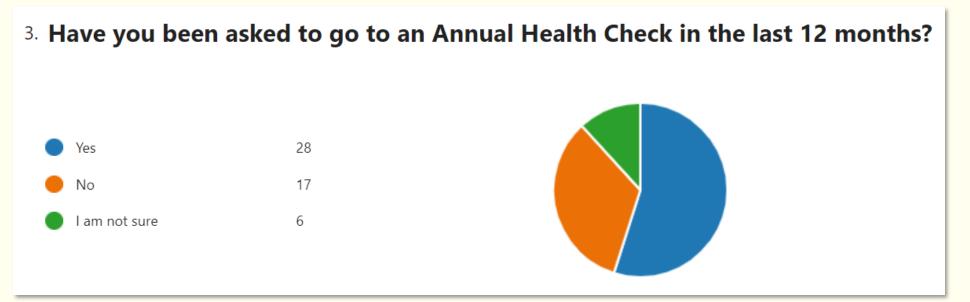


11 people, or 22%, did not know about this. 5 people were not sure.



## 28 people (or 55%) said they had been invited for a health check in the last year.







17 people, or 33%, said they had not been invited.



#### 31 people answered this question.

4. How was your Annual Health Check done?



on the phone

by video call



88% or 27 of those people said they saw someone face to face for their health check.

- 3 health checks were done on the phone.
- 1 happened by video call.



## 27 people said they had a good quality health check.

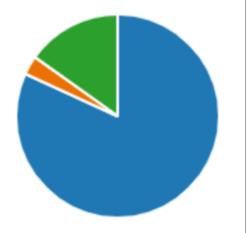


5. Do you think it was a good quality annual health check?

Yes, I do 27

No, I don't

I am not sure

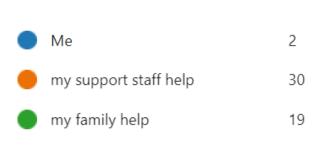




Only 1 person said it was not good quality. The other 5 people said they were not sure.



7. Who usually sorts out your appointment for your annual health check?







Support staff help most people to make an appointment.



2 people told us they do it on their own.







## 22 people said they had the choice to speak to someone in private.



8. Did you have the choice to speak privately with someone at your health check if you wanted to?

Yes, I did 2

No, I did not 21

I am not sure



Nearly the same amount of people told us they did not have that choice.



23 people who were invited to a health check got an action plan from it.

9. Did you get a Health Action Plan from your last Annual Health Check?

Yes, I did

No. I did not

Lam not sure



This tells us that 80% of people who have a health check get an action plan from it.



11. Do you want to know more about Busy People?

You might want to:

- get involved at our meetings
- share our work with your groups

Yes pleaseNo thank you29





This survey helped us to make new links with people. We are pleased to know that 18 people want to be more involved in our future work.

# What we think these answers mean



We found that the same number of people who had a face to face appointment said it was good quality.



We think this is important for most people. Annual health checks should be done face to face as much as they can.



From the people who said it was not a good health check – only 2 said they could speak to someone in private.





This tells us that having the chance to speak privately with someone is part of what makes a good health check.



15 out of 27 people who had a good health check also said they got an action plan.

This is about half.
We think training would help health staff to remember to do this.



There were lots of different GP surgeries that gave good quality health checks, with action plans.

This is good news!

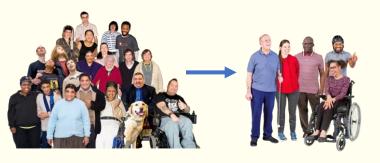


7 out of 22 who did not get an action plan told us they use the same GP surgery.

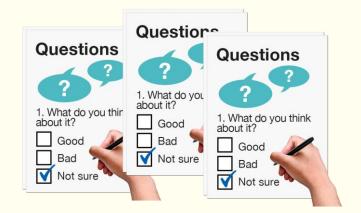


The doctors there might need some training to make things better. We think people with learning disabilities should help with the training.

### Things we need to be aware of...



Our survey reached a small portion of people with learning disabilities in Southampton.



There was no way to tell if someone done the survey more than once.



Because of this it might not show the true, whole, picture.

What will we do with this information now?





We will present these findings to the Learning Disability Partnership Board.



We will also share them with our NHS friends in Southern Health and Solent Trust.



We hope it might give people some good ideas about how to make things better.

We will make sure we stay in contact with the new people and organisations we have made links with.

We hope our work can reach more and more people!





if you...

filled our survey in

shared our survey with others

listened to what we learned from it

Let's stay in touch!