**Flu Issue 11**

**South East Region**

**Updates for week ending 18/11/22**

**National Children Call and Recall**

We have been informed by our NHSE national team that reminders will be sent to the parents of 2 and 3 year old children with no record of flu vaccination in week commencing 25 November 2022. SMS messages will be sent to everyone with a mobile phone number and emails to those with an email address. Please expect some increase in request for vaccination from this point and ensure you have ordered additional flu vaccine if necessary.

**Main flu leaflet translations**

Translations of the main patient flu leaflet are now available at the link:

[The flu vaccination. Who should have it and why. Winter 2022 to 2023 (publishing.service.gov.uk).](https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/1106491/UKHSA-12465-flu-vaccination-leaflet-winter-2022-2023.pdf)

You can order paper copies free of charge or download them. They are available in the following languages:

[English](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.healthpublications.gov.uk%2FViewArticle.html%3Fsp%3DSfluvaccinationwhoshouldhaveitandwhyleaflet&data=05%7C01%7Cheather.gilpin%40nhs.net%7Cce20dc9cbe0e4e64a6cb08dac89ff202%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638042886551428744%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=2NEhe59x0T4d%2FVbAZYJlvFoVJKMVFsgxCIb9C8Zd7tI%3D&reserved=0), [Albanian](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.healthpublications.gov.uk%2FViewArticle.html%3Fsp%3DSmainwinterfluwhoneedsitandwhyalbanian&data=05%7C01%7Cheather.gilpin%40nhs.net%7Cce20dc9cbe0e4e64a6cb08dac89ff202%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638042886551428744%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=2ciVQmtQ8piJShvoz2qcQ9RdzqTVKCrVFukYakVp%2Fq8%3D&reserved=0), 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[Somali](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.healthpublications.gov.uk%2FViewArticle.html%3Fsp%3DSmainwinterfluwhoneedsitandwhysomali&data=05%7C01%7Cheather.gilpin%40nhs.net%7Cce20dc9cbe0e4e64a6cb08dac89ff202%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638042886551584983%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=lIb3KeB0orf9ClmCo76OmWGgmroBbDhLZspyCqrPDkU%3D&reserved=0), [Spanish](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.healthpublications.gov.uk%2FViewArticle.html%3Fsp%3DSmainwinterfluwhoneedsitandwhyspanish&data=05%7C01%7Cheather.gilpin%40nhs.net%7Cce20dc9cbe0e4e64a6cb08dac89ff202%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638042886551584983%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=5z3VvNQwApZ7kbE2xZaevTNvKlqssl7PAWCa11XF5GU%3D&reserved=0), [Tagalog](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.healthpublications.gov.uk%2FViewArticle.html%3Fsp%3DSmainwinterfluwhoneedsitandwhytagalog&data=05%7C01%7Cheather.gilpin%40nhs.net%7Cce20dc9cbe0e4e64a6cb08dac89ff202%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638042886551584983%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=YZ9F5o5WxvQtViBGWuQLwiUZ64l7D6Rw5YpTdRM1xQ8%3D&reserved=0), [Tigrinya](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.healthpublications.gov.uk%2FViewArticle.html%3Fsp%3DSmainwinterfluwhoneedsitandwhytigrinya&data=05%7C01%7Cheather.gilpin%40nhs.net%7Cce20dc9cbe0e4e64a6cb08dac89ff202%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638042886551584983%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=jrNy0Xg%2BJ5f7mNbyjD9iDpXPn31bP1aS0zLKb1naNFA%3D&reserved=0), [Turkish](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.healthpublications.gov.uk%2FViewArticle.html%3Fsp%3DSmainwinterfluwhoneedsitandwhyturkish&data=05%7C01%7Cheather.gilpin%40nhs.net%7Cce20dc9cbe0e4e64a6cb08dac89ff202%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638042886551584983%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=QtAu1%2FriczJLozfEqwlsQWceHjdtCvos5W7t%2BCPI1N4%3D&reserved=0), [Twi](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.healthpublications.gov.uk%2FViewArticle.html%3Fsp%3DSmainwinterfluwhoneedsitandwhytwi&data=05%7C01%7Cheather.gilpin%40nhs.net%7Cce20dc9cbe0e4e64a6cb08dac89ff202%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638042886551741183%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=XniVwJtmDp0w0MdHQE%2Bd8g5V3%2FP4LaIJ6e%2FrXgUNtpI%3D&reserved=0), [Ukrainian](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.healthpublications.gov.uk%2FViewArticle.html%3Fsp%3DSmainwinterfluwhoneedsitandwhyukrainian&data=05%7C01%7Cheather.gilpin%40nhs.net%7Cce20dc9cbe0e4e64a6cb08dac89ff202%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638042886551741183%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=73czZKFpbIOwIAcJfFvW8na04EpsfNTUB8VRihnii0g%3D&reserved=0), [Urdu](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.healthpublications.gov.uk%2FViewArticle.html%3Fsp%3DSmainwinterfluwhoneedsitandwhyurdu&data=05%7C01%7Cheather.gilpin%40nhs.net%7Cce20dc9cbe0e4e64a6cb08dac89ff202%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638042886551741183%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=chYwhSVMJARiqr4Sn5ois5DcU6vM3jLdcN4UstH86ng%3D&reserved=0), [Yiddish](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.healthpublications.gov.uk%2FViewArticle.html%3Fsp%3DSmainwinterfluwhoneedsitandwhyyiddish&data=05%7C01%7Cheather.gilpin%40nhs.net%7Cce20dc9cbe0e4e64a6cb08dac89ff202%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638042886551741183%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=%2BfXBbz%2FaG1h8T3lhcAaS6nPepwV1LicT16SXZTa1Th4%3D&reserved=0) and [Yoruba](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.healthpublications.gov.uk%2FViewArticle.html%3Fsp%3DSmainwinterfluwhoneedsitandwhyyoruba&data=05%7C01%7Cheather.gilpin%40nhs.net%7Cce20dc9cbe0e4e64a6cb08dac89ff202%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638042886551741183%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=uaLs1WqLQksPInRBtXUYEkgNdXlWI4lrGCaT6ARZ2zE%3D&reserved=0).

An [English large print](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.healthpublications.gov.uk%2FViewArticle.html%3Fsp%3DSmainwinterfluwhoneedsitandwhylargeprint&data=05%7C01%7Cheather.gilpin%40nhs.net%7Cce20dc9cbe0e4e64a6cb08dac89ff202%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638042886551741183%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=MkCABNyp%2BaYjTGWVz%2FxDq%2FuWiRB9Z7rnJWj5WDqJ2Io%3D&reserved=0) version is available to order.

A [Braille version](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.healthpublications.gov.uk%2FViewArticle.html%3Fsp%3DSmainwinterfluwhoneedsitandwhybraille&data=05%7C01%7Cheather.gilpin%40nhs.net%7Cce20dc9cbe0e4e64a6cb08dac89ff202%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638042886551741183%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=FEyZ2ZFeKIaWM9UwXpFM5RL9hhUIdSvKuwE4ga3Lj70%3D&reserved=0) of this leaflet is available to order.

**Communications Resources**

Colleagues at UKHSA and DHSC have created some new marketing/social media assets that you can use on your channels. They will be added to [Campaign Resource Centre](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcampaignresources.phe.gov.uk%2Fresources%2Fcampaigns%2F34-winter-vaccinations-public-facing-campaign%2Foverview&data=05%7C01%7Cnikki.osborne%40nhs.net%7C0acca5a3fa8c492d09a908dac89e9bb4%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638042880779450291%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=tK1DKDO%2BLJ5%2FbZjmZrqADHVZxVgeXp1Lvr3ezo8zbTg%3D&reserved=0) imminently and have been shared with ICB communications leads.

**Weekly Flu Data Queries**

We continue to receive queries from practices whose data is missing in the weekly flu data that we are sending out. There are several reasons for practice data not appearing in the report;

* As explained in last week’s flu issue update, to appear in the report, practices must ensure that the automated extractions have been activated.
* There are two surveys – the ‘Main’ survey which includes all the adult cohorts and the ‘Child’ survey which covers 2 and 3 year olds. The extractions must be activated for both. If only one of the reports has uploaded, the practice will appear on both reports but may have zeroes against the cohort
* The practice mapping in the report is linked to the ImmForm data source. If your practice has merged and is not showing in the data, please let us know so we can add it to the development log. It may not be amended for the next issue of data but will be actioned as soon as possible.

Please raise any technical data uploading/submission issues with your clinical system software provider directly.

**Learning Disabilities Coding**

Some practices are reporting discrepancies between the Learning Disabilities uptake figures reported through Immform and what is appearing on their systems.

There is a national Primis specification for learning disabilities which informs the ImmForm data, which in turn informs our weekly reports. This includes people with both mild and severe learning disabilities. If you have any further queries about this, please contact the ImmForm helpdesk on [helpdesk@immform.org.uk](mailto:helpdesk@immform.org.uk)

Data for people coded as having a severe learning disability are included as a specific at risk group on Immform. Those with mild to moderate learning disabilities are collected as a separate cohort for which there is no publicly available report.

GP system suppliers have been informed about the discrepancies and will be making the necessary amendments to their reports.

However, please bear in mind that all people with a learning disability are eligible for a flu vaccination, irrespective of severity and be assured that you will be paid under the DES.

**QIVe Recording Errors in Pharmacy**

Some pharmacies have identified and are rectifying vaccine recording errors. For example, some patients are recorded as having received QIVe when they were correctly vaccinated with aQIV. When that happens, the pharmacy will update their pharmacy record and let the patient’s registered GP practice know – usually via email. The change in recorded vaccine will not automatically upload to the practice clinical record. Practices are asked to keep an eye out for these notifications and to ensure that the patients’ clinical records are corrected. We thank you for your co-operation with this.

If you have any feedback or queries relating to this communication, please contact:

[england.htvphcontracting@nhs.net -](mailto:england.htvphcontracting@nhs.net-) Hampshire and the Isle of Wight, Berkshire, Oxfordshire and Buckinghamshire, Frimley

[phst@nhs.net](mailto:phst@nhs.net) - Kent and Medway,

[PHE.Screening-ImmsSSAT@nhs.net](mailto:PHE.Screening-ImmsSSAT@nhs.net) - Surrey and Sussex