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| Significant Event Alert Shared Learning  |
| Remote Clinical SessionDate: 25.7.2022 |
| The ICB have been monitoring reports for themes and trends identified on Learn from Patient Safety Events (LFPSE) and will send out communication to practices regarding these finding. Occasionally themes are identified that require communication to all Primary Care Providers for shared learning. |
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| Summary | * Remote consultations
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| Identified Risks | * Risk of incorrect recording consultations on cloud storage
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| Identified learning | It is recognised that General Practice has been operating remote services during Covid. Due to the significant pressures on workforce/recruitment remote sessions are likely to continue, it is worth practices reviewing their processes.* Review remote working procedures
* Consider risk assessments for remote worker to consider data protection and confidentiality
* Turn off auto populate password function
* To explore with telephony security/safety features
* Staff that work at multiple sites need to check and confirm they are logged into the employing practice for the session
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| Suggested actions | * Practices to review remote working
* Staff that work at multiple sites need to check and confirm they are logged into the employing practice for the session
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