Comms for Local Delivery System Leads

Xyla Health and Wellbeing are replacing Ingeus as the National Diabetes Programme (NDPP) provider for Hampshire and Isle of Wight - accepting referrals from July 23 and starting delivery on August 1.

**Current Provider:**

* Ingeus - last date to accept referrals is July 22, 2022. Please continue to use the current referral form up to and including July 22.
* Ardens will remove the current referral form (Ingeus) from clinical systems from July 23.
* Ingeus continue to offer new programmes until August 31 for patients referred up to July 22. Existing patients will continue their NDPP service with Ingeus.

**New provider:**

* Xyla Health and Wellbeing accepting referrals from July 23, and from August 1 will offer face-to-face programmes or the digital service (with same digital provider).
* The referral form may be added on clinical systems before July 23. Please **do not use** before July 23. Thank you.
* More information (Xyla H&W) email[info@preventing-diabetes.co.uk](mailto:info@preventing-diabetes.co.uk) ;phone [0333 577 3010](tel:0333%20577%203010).

**Key information for primary care from the new provider:**

* For patient and healthcare professional leaflets, available in 16 languages, click [here.](https://preventing-diabetes.co.uk/referrers/hampshire-isle-of-wight/)
* Primary Care NDPP Overview Pack: from Xyla Health and Wellbeing.
* GP Notification Slide: letters to GP Practices and snomed codes

**New NDPP Framework: from August 1, 2022**

**Delivery:**group based **face-to-face service** and **digital service** (online, app based) as primary intervention along with group-based tailored remote service for cohorts more likely to experience health inequalities.

* Tailored remote service: groups include, but not limited to, are: hearing impairment requiring British Sign Language, visual impairment, women with a previous diagnosis of Gestational Diabetes, from Bangladeshi or Pakistani backgrounds who require a specific cultural and language tailored Service
* Remote sessions for face-to-face participants who have missed any sessions- *framework 3*.