**Core Service**

The CH@H are a team of paediatric Nurses and Consultant Paediatricians. The nursing team have specialist skills and experience in nursing children at home, they work alongside GPs and other practitioners within primary, community and secondary care. Our aim is to keep children and young people (CYP) healthy and safe in, or close to, their own homes. We provide education and support to help minimise the disruption to day-to-day family life. We are passionate about giving great care and working with families to support the physical, psychological and emotional wellbeing of CYP. We ensure that CYP are safe and well cared for, including parents, carers and others within the CYPs network. As part of our routine and on-going assessments we consider the needs of individual CYP and their families. We work closely with other professionals when extra help or support is needed.

**Aims of the service:**

* Avoid admission to hospital where CYP can be cared for safely in the community
* Facilitation of early discharge from hospital through participation in discharge planning processes, and transfer of care meetings
* Assessment and on-going re-assessment of CYP to determine most appropriate location to receive care
* Community based care to prevent re-admission or re-presentation
* Advice and practical support to reduce anxiety and empower parent carers / young people in the self-management of acute and short-term health conditions

**Inclusion criteria**

* The CYP must be aged between 0 and 18-years-old
* The CYP must be referred using one of the CH@H **referral pathways** [**1.** Bronchiolitis **2.** Respiratory Tract Infection **3.** Wheeze/Exacerbation of Asthma **4.** Croup **5.** Gastroenteritis **6.** Short term Intravenous Antibiotics] **7.** Existing CCN patients (Naso-Gastric Tubes)
* The CYP will have green/amber clinical findings and **no red** clinical findings as detailed in the Wessex Healthier Together Pathways:

[**https://what0-18.nhs.uk/application/files/2216/2920/1452/CS52646\_NHS\_Bronchiolitis\_Pathway\_Primary\_and\_Community\_Care\_April\_21v2\_2.pdf**](https://what0-18.nhs.uk/application/files/2216/2920/1452/CS52646_NHS_Bronchiolitis_Pathway_Primary_and_Community_Care_April_21v2_2.pdf)

[**https://what0-18.nhs.uk/application/files/7216/2920/2859/CS50218\_NHS\_Cough\_in\_child\_under\_1\_year\_pathway\_for\_remote\_assessment\_in\_primary\_care\_Oct\_19\_v4\_1.pdf**](https://what0-18.nhs.uk/application/files/7216/2920/2859/CS50218_NHS_Cough_in_child_under_1_year_pathway_for_remote_assessment_in_primary_care_Oct_19_v4_1.pdf)

[**https://what0-18.nhs.uk/application/files/3916/2920/3004/CS50218\_NHS\_Cough\_in\_child\_over\_1\_year\_pathway\_for\_remote\_assessment\_in\_primary\_care\_Oct\_19\_v4\_1.pdf**](https://what0-18.nhs.uk/application/files/3916/2920/3004/CS50218_NHS_Cough_in_child_over_1_year_pathway_for_remote_assessment_in_primary_care_Oct_19_v4_1.pdf)

* The CYP must have a medical lead who maintains clinical responsibility for the CYP and their treatment either their GP or Consultant in Secondary or Tertiary care
* The CYP must be living and registered with a GP within the Southampton City or South West Hampshire Locality

**Other**

* Daily virtual MDT with the team to review the existing caseload and discuss any non-urgent concerns as well as identify any potential upcoming referrals
* The CH@H are non-prescribing. Any prescriptions must be provided by the referring clinician, e.g. antibiotics, inhalers & spacers
* CH@H team will work closely with the already established community children’s nursing team to provide a service for CYP open to their caseload outside of their usual working hours

**Patient flow**

* CYP are referred to CH@H by clinicians who have seen them face to face and are able to diagnose e.g. GPs, ANPs, ED doctors, paediatricians
* Referrals must be made to the duty CH@H nurse and a referral form completed before the referral has been accepted
* CYP must be assessed face to face by the referring clinician prior to referral
* Clinical contact will be made by CH@H within 2 hours of referral acceptance
* The nursing team will be able to refer CYP to the paediatric team at the hospital should they require admission upon assessment (ensuring they receive the appropriate care without delay via paediatric ED)
* The nursing team can liaise directly with the paediatric consultant for urgent concerns

**The service will open 7 days a week 10:00-22:00**

**Referrals accepted until 21:30**

**Performance Indicator of clinical contact within 2 hours of referral acceptance**