

Role Description: GP Clinical Adviser

The primary purpose of the role is to provide a clinician's perspective into the concerns that are raised about clinicians by carrying out case reviews, complaints reviews, medical records audits and conducting investigations.

The work is both varied and interesting. The applicant will need to be an experienced clinician of good standing with a minimum five years as a practising clinician. Once appointed, the successful candidate will receive training, support and ongoing development. The work encompasses several areas including:

- Reviewing complaints and providing clinical reviews
- Reviewing GMC complaints, providing clinical opinions on nature of concerns raised and making appropriate escalations.
- Planning and undertaking medical record audits, producing reports from the audits for consideration by Performance Advisory Groups and Performers List Decision Panels
- Planning and undertaking case investigations including contacting clinicians and witnesses to undertake interviews when required.
- Giving advice on other clinical matters when required.

Person Specification

	Essential	Desirable
Education/ Qualifications:	<ul style="list-style-type: none"> ➤ Medical Degree ➤ Full registration as a general practitioner on the National Performers list 	<ul style="list-style-type: none"> ➤ MRCGP or equivalent
Knowledge / Skills/Abilities:	<ul style="list-style-type: none"> ➤ Excellent interpersonal skills ➤ Good listening skills and patience to assist with difficulties ➤ Empathy with colleagues ➤ Clinically sound ➤ Ability to demonstrate a non-judgemental attitude ➤ Ability to demonstrate commitment and give sufficient time to the role ➤ Excellent time management skills ➤ Ability to work flexibly and optimise use of information technology ➤ Commitment to continuous quality improvement and patient safety ➤ Understanding of wider healthcare and economic context 	
Experience:	<ul style="list-style-type: none"> ➤ Minimum of 5 years' experience as a clinician ➤ Currently working in Clinical Practice ➤ Experience of clinical governance and quality 	<ul style="list-style-type: none"> ➤ experience of training/mentoring /appraisal
Personal Attributes:	<ul style="list-style-type: none"> ➤ Probity and discretion ➤ Flexible approach to work and time available to undertake commissions ➤ Fair and open minded ➤ Ability to put colleagues at their ease 	