

Important information about the Wessex Rapid Diagnostic Service

Your GP has referred you to the Wessex Rapid Diagnostic Service because they feel your symptoms should be investigated by a hospital specialist as soon as possible.

They are concerned your symptoms might suggest cancer but to reassure you 9 out of 10 people will not have cancer. The team will work to either diagnose or rule out cancer as a cause for your symptoms.

- Following your referral, you will receive a welcome phone call from the team within 2 working days.
- The team will access information from your GP and hospital as part of your care to ensure they are aware of anything important they should know.
- You will be contacted by a clinician at an agreed time, who will talk to you about your symptoms and discuss your medical history.
- The service does not involve any face to face appointments. We will help you use a video call and can arrange for any support that you may need to access this service.
- The team will decide which tests you need to diagnose or rule out cancer. We will talk this through with you. Where possible, the tests will take place at a local hospital.
- The hospital will contact you directly to arrange your test appointments.
- You will go to the hospital for your tests.
- The Rapid Diagnostic Service team of consultants, nurses and GPs, will review your test results to see if they have found cancer.
- You will be contacted to talk about your results.
- If the team have not found cancer at this time we will communicate this with you and provide advice about possible next steps.
- The team will refer you to an appropriate specialist team if there is a possibility of cancer.

The team aims to share your results with you within 28 days of receiving your referral.

A care navigator will support you whilst you are under the care of the service as a direct point of contact and you can contact them on:

0300 123 0769 Monday to Friday 09:00 – 16:00

Use this space to write down any useful information (e.g. contact numbers and names or any questions you think of before your phone call with the team)

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For a translation of this document or to request information in an accessible format, please email WessexRDS.admin@nhs.net