

## **Tier 2 Community Cardiology**

West Hampshire CCG has commissioned Mid Hampshire Healthcare to provide a Tier 2 community based Cardiology service for the Mid Hampshire and Chandlers Ford localities.

The aim of the service is to provide patients aged 18 and over an accessible and convenient GPSi (General Practitioner with Special interest) led Tier 2 Cardiology service, reducing referral to treatment waiting times and the need for patients to travel to the nearest hospital.



### Mid Hampshire Healthcare

#### Who can be seen by this service?

Patients aged 18 or over who are registered with any Mid Hampshire or Chandlers Ford GP Practice can be referred to this service. There are many reasons that patients may be referred to this service, for example patients with;

- Suspected heart failure with a BNP < 2000
- Suspected valvular lesions/Murmurs
- Atrial Fibrillation (those requiring specialist evaluation)
- Palpitations (those requiring specialist evaluation)
- Hypertension (those requiring specialist evaluation)
- Known coronary artery disease

or patients who require;

- Follow-ups of valve disease
- Follow-ups of more complex cardiology cases after discussion with consultant

A full list of service inclusions and exclusions can be found on our website.

#### How do I book an appointment?

We will contact you by telephone within 72 hours of receiving your GPs referral. Please ensure your registered practice have your most up to date contact details. On booking you will be asked to consent to us viewing your full medical record, this is to improve clinical safety, diagnosis and treatment. We aim to consult patients within 6 weeks. Please note this is a pre booked appointment service only, we do not accept walk ins.

#### How do I cancel my appointment?

Please contact **01420 560 817** anytime between 9am -5pm weekdays as soon as possible so that we can make use of the appointment for another patient in need.

# When will I receive my results, diagnosis and treatment plan?

We have access to a wide range of cardiology equipment to help us diagnose your medical condition. Some tests are performed in the consultation where as other tests may require us fitting a monitor to you to track activity over 24-72 hours. Following any test, our GPSi Cardiologist will explain the result to you and draw up a treatment plan with your input and consent. Your treatment plan will be shared back with your GP so they're aware. If any medication is required we will action your GP to prescribe this.

Patients can choose to attend any site listed below.

#### **GPsi\* Cardiologist Clinics**

Charlton Hill Surgery Andover	Friday (alternating)	09:00 - 18:00
Friarsgate Surgery (Badger Farm) Winchester	Friday (alternating)	09:00 - 18:00
<b>Wickham Surgery</b> Fareham	Thursday (alternating)	14:00 - 18:00
Watercress Medical Medstead	Thursday (alternating)	14:00 - 18:00
Park Surgery Chandlers Form	Monday Saturday (alternating)	15:30 - 18:00 09:00 - 13:00

#### Cardiac Physiologist Monitor Fitting Clinics

Charlton Hill Surgery Andover	Monday (alternating)	09:45 - 14:45
Friarsgate Surgery (Badger Farm) Winchester	Monday (alternating)	09:45 - 14:45
<b>Wickham Surgery</b> Fareham	Wednesday (alternating)	10:00 - 11:30
Watercress Medical Medstead	Wednesday (alternating)	10:00 - 11:30

#### What is a GPSi Cardiologist?

GPSi stands for 'General Practitioner with a Special Interest'. A GPSI is an experienced GP with additional training and qualifications in their area of specialism. Our GPSi's are trained and competent to deal with referrals in line with our service criteria and are mentored by, and have direct access to the hospital consultants should a patient need escalation.

#### Complaints

If you are not happy with the service provided, information about Mid Hampshire Healthcare's complaints procedure can be found on our website.



To improve the health, well-being and lives of those we care for.

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#### www.midhampshirehealthcare.co.uk



Working on behalf of Andover, Winchester City, Rural North & East and Rural South GP Practices