

Referral pathways for Mental Health (Mid Locality WHCCG)



West Hampshire
Clinical Commissioning Group

Patient presents needing referral to MH services

Presents to own GP Mon-Fri : 9am-5pm
Health or joint health and social needs:
Contact local
Community Mental Health Team
Winchester Avalon House:
01962 831 003
Andover Junction Rd: 01264 358180
Predominantly social needs:
Contact
Social Care Mental Health team
Andover & Winchester Mental Health
and Substance Misuse Social Care
Team, 68b Junction Road, Andover
SP10 3QX
Phone 01264 358 180
If CMHT feel needs urgent assessment
(within 24hrs) they will refer onto Acute
Mental Health Team

Presents to own GP or OOH GP
Mon- Fri: 5pm-9am, weekends, bank
hols
Contact
Acute Mental Health Team
Melbury Lodge: 01962 897726
If no answer then ward 01962 825560
9pm-8am often phone advice only,
may be able to visit in the community if
needed
Referrer can be passed to on-call
psychiatry consultant for advice,
including whether a Mental Health Act
assessment is needed.
MHA referral or advice (HCC AMHP
service) 0845 600 4555

Presents to Emergency Department
Assessed by ED staff, any physical
health needs managed
UHS, RHCH and BNHH have a **Liaison**
psychiatry service 24/7
Assessed by psychiatric liaison
practitioner then referred on to AMHT,
CMHT, italk, Wellbeing services or GP as
needed.

Arrested by police under section 136
Taken to 136 suite (Parklands hospital in
Basingstoke for WHCCG pts)
Mental Health Act undertaken decision
taken to admit or discharge to AMHT/
CMHT/GP

Urgent: high level of risk involved e.g. suicidal intent and plans, acute psychotic episode. Individual needs assessment done **within 24hrs**

Soon: No immediate crisis to be seen **within 10 working days**

Routine: low/medium risk to be seen **within 7 weeks**

DON'T FORGET: Wellbeing centres: Winchester (Solent MIND) and Andover (Andover MIND)

Psychological therapies: www.italk.org.uk Recovery College: www.southernhealth.nhs.uk/recovery provided by Southern Health offering free courses for current and past service users (discharged within last 2yrs), carers and SHFT staff and anyone who is unwaged, fees apply for others.

Quality services, better health

